

Maintenance contract

So that smooth, trouble free production year after year is not left to chance, we offer maintenance contracts tailored specifically to your production process and your individual facilities.

The aim: to detect and remedy wear in advance, to achieve maximum efficiency, prevent unwanted production downtime and ensure optimum economy.

Scope of performance

- Check for machine wear using checklists specifically drawn up for the relevant machine type
- Documentation of work performed and discovered defects, including the period recommended for repair
- Production run using actual products following the completion of maintenance, advice and information about further developments, improvements, and supplementary equipment available for optimizing machine performance
- Direct ordering of spare parts through the Hugo Beck service technician



Your benefits

- You receive a discount on our current spare parts prices
- Preferential treatment in case of faults
- Prevention of unplanned production outage
- Improved machine availability and performance
- Long-term safeguarding of your production process
- Optimized work process: adherence to customer delivery deadlines
- Scheduling of maintenance services at a time convenient for you
- Reduction of repairs due to preventive maintenance
- Less pressure on your own staff
- Transfer of expertise for your own technicians

If you are interested in concluding a maintenance contract, we will be glad to submit a quotation.

If you have any questions, please do not hesitate to contact our **Mr Berger** on **+49 (71 23) 72 08-53** or by E-mail at **berger@hugobeck.de**

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World-wide service

**Our best reference:
satisfied customers
around the world**

Innovative machine solutions
for the packaging and finishing
of tomorrow





Our services

We work around the clock and around the globe, with a pool of over 100 service technicians. We are pleased to provide support for commissioning or regular servicing of your Hugo Beck equipment. Our service scope in detail:

● Commissioning

Machine commissioning and rapid, comprehensive instruction of your personnel by our experts.

● Training

Maximize on the benefits offered by your machine with practically-oriented training courses, either on your own premises or at the Hugo Beck headquarters.

● Production support

Expert knowledge applied directly to your production process – our 1:1 support will help improve production reliability and safety.

● HelpLine

A team of competent experts is on hand to advise you. We will not leave you to cope with your problem alone: contact data is provided in this brochure.

● Remote error diagnosis by modem

Transport your machine virtually right into our workshop: if your machine is experiencing problems, a modem connection allows us to dial into your machine's control system to analyse a fault.

● Repairs

Our service technicians are available to offer you fast, competent and uncomplicated assistance.



● Parts sales

Original Hugo Beck parts and accessories can be purchased from us for your older machine models – we offer fast delivery at fair prices.

● Inspection

An inspection carried out by our specialists will offer you clarity about the actual condition of your machine, making it easier for you to take production and investment decisions.

● Maintenance

Let us take the worry of maintenance from your shoulders: We will maintain your machine regularly for a fixed fee.

● Overhauls

Extract the maximum benefit over the longest possible time from a tried and tested machine. As the original manufacturer, we are the ideal partner to carry out modernization, complete or partial overhauls: after all, we know your machine like the back of our hand.

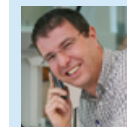
● Conversions

Always a step out in front. We offer standardized or custom tailored conversion packages at a flat-rate charge. Hugo Beck specialist personnel will make a quick, reliable job of converting your existing machinery.

Contact our service team direct



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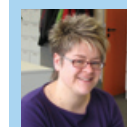
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